



THE HILLER COMPANIES, LLC.

May 1, 2024

RE: E-Bill Express Payment Portal

To Our Valued Customers,

As part of our continuous effort to provide our customers with the best possible service, The Hiller Companies is pleased to announce the launch of our new online bill payment platform, E-Bill Express beginning Monday, May 13th, 2024.

With the new E-Bill Express portal, making payments has never been easier or more secure. You can now pay your invoices online via ACH or Credit Card with just a few clicks. The portal offers a guest payment option, or you can manage all aspects of your invoice payment by simply enrolling.

<https://www.e-billexpress.com/ebpp/HillerFire>

In our commitment to maintaining sustainable operations and ensuring the continued success of our business, we are implementing a new policy regarding credit card transactions. Starting June 3rd, 2024, a credit card convenience fee of 3% will be added to all Credit Card payments. This fee is necessary to offset the increasing costs associated with credit processing, and we want to assure you it does not apply to payments made via ACH.

As Hiller Companies continues to grow and expand its life safety footprint, we pledge to keep our customers top of mind while striving to design, install, and service the most compliant, reliable systems available with the utmost commitment to customer service.

Sincerely,

Anthony Ciccone, CFO
The Hiller Companies, LLC

Duane Jenkins, CRO
The Hiller Companies, LLC