

## HOW HILLER AND BANNER HEALTH'S STRATEGIC PARTNERSHIP ENSURES FIRE PROTECTION AND LIFE SAFETY COMPLIANCE IN HEALTHCARE FACILITIES

### Introduction

Banner Health is committed to the highest standards of safety and compliance across its extensive network of healthcare facilities. Recognizing the critical nature of fire protection, Banner Health has chosen Hiller as its exclusive provider for all fire protection testing, inspection, and repair services. This partnership ensures that every Banner Health facility maintains the highest level of fire and life safety compliance, mitigating risks and protecting patients, staff, and assets.

### Hiller's Comprehensive Approach to Life Safety in Healthcare Facilities

Hiller brings a proactive, compliance-driven approach to fire protection, ensuring Banner Health facilities meet and exceed all National Fire Protection Association (NFPA) standards and local regulations. Our service model includes:

- **Routine Testing & Inspection:** Regular, thorough inspections to identify and resolve potential fire hazards before they become critical issues.
- **Proactive Maintenance & Repair:** Swift resolution of deficiencies to ensure uninterrupted fire protection system performance.
- **Advanced Technology Integration:** Utilizing modern tools and reporting systems to provide real-time compliance tracking and efficient service delivery.
- **Proprietary Compliance Software:** Hiller utilizes our proprietary test and inspection software, **HELM**, to gather and produce compliance documentation, ensuring accurate record-keeping and streamlined reporting.

### The Benefits of a Fire Protection Partner for Healthcare Compliance

Hiller's dedicated service model delivers several key benefits to Banner Health:

- **Consistency & Reliability:** A single-source provider ensures standardized service quality and streamlined communication across all facilities.
- **Regulatory Compliance & Risk Mitigation:** Detailed documentation and adherence to compliance requirements minimize the risk of violations or

failures. Hiller is knowledgeable about NFPA Codes and Healthcare industry standards such as:

- NFPA 99 healthcare facilities code
  - NFPA 101 life safety code compliance
  - Joint Commission life safety standards
  - CMS fire safety requirements for hospitals
  - OSHA fire safety regulations for healthcare
  - Healthcare emergency preparedness and fire safety
- **Cost Efficiency:** Preventative maintenance reduces emergency repair costs and extends the lifespan of fire protection equipment. During inspections, Hiller performs minor repairs whenever possible to minimize return trip charges. Additionally, we collaborate with facility leaders to determine whether an issue requires an emergency service call or if it can be scheduled during business hours at a reduced rate, ultimately helping to manage costs effectively.

### Collaborative Work Process Development

To further enhance efficiency and coordination, Hiller and Banner Health collaborated on a **detailed work process document** that outlines step-by-step protocols for fire protection service execution. This document serves as a blueprint for:

- **Streamlined Service Delivery:** Ensuring inspections, testing, and repairs are conducted with minimal disruption to healthcare operations.
- **Clear Communication Protocols:** Defining roles, responsibilities, and escalation procedures for both teams.
- **Standardized Compliance Documentation:** Guaranteeing every facility maintains accurate records to meet regulatory requirements.

### Case Studies & Success Stories

The impact of this partnership is evident through various success stories, such as:

- **Enhanced Response Times:** A coordinated approach has significantly improved issue resolution speeds, minimizing fire safety risks.
- **Reduced Compliance Gaps:** Regular audits and proactive measures have helped maintain impeccable safety records.

- **Operational Efficiency Gains:** The standardized work process document has led to reduced administrative burdens and optimized service schedules.

### Conclusion

Hiller is dedicated to partnering with the healthcare community to bring the ultimate in life safety and fire system compliance. We are involved in the healthcare industry and understand the intricacies of healthcare compliance. We have dedicated teams of managers and technicians with a specialized focus on healthcare fire protection compliance.

The partnership between Hiller and Banner Health exemplifies a best-in-class approach to fire and life safety. Through comprehensive service delivery, technological integration, and collaborative process development, Banner Health facilities continue to operate with the highest level of fire protection assurance. Moving forward, Hiller remains committed to advancing this partnership and ensuring ongoing safety and compliance excellence.

Ensure your healthcare facility meets the highest fire and life safety standards. [Contact Hiller today](#) for a customized compliance strategy.