



Is your hospital in compliance with the Environment of Care, Life Safety and Emergency Management chapters as they relate to Joint Commission standards?

A readiness survey will provide you with an in depth review of your current programs, policies, procedures and documentation to ensure compliance with Joint Commission standards.

Environment of Care Survey Information

The Hiller Companies offers a Readiness Survey that can be customized to fit the needs of your organization. Your survey can be department specific or cover an entire Joint Commission chapter; it is completely based on your needs. Below is a list of the services we provide:

ENVIRONMENT OF CARE

Document Review

- ▶ Management Plans and Annual Evaluations specific to the areas of:
 - Safety
 - Security
 - Hazardous Materials and Waste
 - Fire Safety (including Fire Plan)
 - Medical Equipment
 - Utilities
- ▶ Fire safety equipment and fire safety building features:
 - Document review will be an in depth review to ensure compliance with Joint Commission standards
- ▶ Medical Equipment:
 - Policies and Procedures
 - Medical equipment inventory and PM compliance
 - Chemical and Biological water testing
- ▶ Utilities Systems:
 - Utility system inventory and PM compliance
 - Legionella Risk Assessment and Mitigation
 - Medical gas testing and inspection documentation
- ▶ Emergency Power Systems
 - Document review will be in depth to ensure compliance with Joint Commission standards
- ▶ Fire Drills:
 - Verify compliance based on building occupancy
 - Education
 - Ensure reporting and trending of findings to Environment of Care Committee
- ▶ Environmental Tours:
 - Review current process for evaluating departments and documentation tools used for recording findings on tours
 - Ensure reporting of trends found on Environmental Tours are accurate and appropriately reported to the Environment of Care Committee.
- ▶ Environment of Care Committee:
 - In depth review of committee minutes and agendas to ensure purpose of committee is being met per Joint Commission expectations

Safety Management

- ▶ Risk Assessments:
 - Review current process for evaluating risks identified
 - How those risks are communicated to the organization
 - Documentation currently used for evaluating risks
 - Follow up training or education based on risk assessment findings
 - Develop hospital specific risk assessment policy and documentation template to ensure consistent evaluation for every identified risk.
- ▶ Recall Notification:
 - Review current recall process for notification, communication, follow up and documentation.
 - Develop hospital specific policy for handling recall notices from beginning to end.

Security

- ▶ Security Vulnerability Assessment:
 - Review current process for evaluating and following up with security risks identified by the organization.
 - Ensure all secure sensitive areas are identified, have been evaluated, have updated plans and policies in place and staff in the identified areas have been trained to the hospital policies.
 - Develop a process and policy for evaluating security risks

- ▶ Workplace Violence:
 - Review Armed Intruder/Active Shooter policy and training
 - Develop hospital specific Armed Intruder/Active Shooter policy and training
- ▶ Behavioral Health Program

Gap analysis of the Environment of Care program based on Joint Commission, State Regulations, NFPA, AAMI, EPA, DOT, OSHA, etc.

LIFE SAFETY

Review of Electronic Statement of Conditions (e-SOC)

ILSM/ICRA/PCRA policy and documentation review

EMERGENCY MANAGEMENT

Document Review

- ▶ Emergency Operations Plan
- ▶ Hazard Vulnerability Assessment
- ▶ Drill and Actual Event After Action Reports
- ▶ 96 hour Plan

Hazard Vulnerability Assessment

- ▶ Facilitate Hazard Vulnerability Assessment workgroup
- ▶ Review current Hazard Vulnerability Assessment process and effectiveness

Emergency Operations Plan

- ▶ Develop a comprehensive Emergency Operations Plan (including annexes to address utility failure, natural disaster, etc.)

Disaster Drill and Tabletop

- ▶ Develop and facilitate disaster drills to meet your organization's needs to meet TJC requirements
- ▶ Develop and facilitate tabletops for training or compliance purposes

Training

- ▶ Hospital Incident Command Structure (HICS)
- ▶ Hazard Vulnerability Assessment

Gap analysis of program based on Joint Commission and NIMS compliance

Note: If you are interested in a service that you did not see listed above, please do not hesitate to contact The Hiller Companies to customize a service that is needed at your facility.

The Hiller Companies consists of content experts with years of experience and a wide variety of knowledge in the healthcare industry. Our network of on-site consultants is selected based on the needs of your organization to ensure the most comprehensive readiness survey for you, your staff and your facility.

We look forward to the opportunity of working with you and your teams on the path to perpetual readiness for your organizations upcoming regulatory survey.

